

## FROM THE GENERAL MANAGER'S OFFICE

Aloha kakou from Bali Hai Villas! Our "winter season" has been very active as many escape colder winters elsewhere to find their maluhia (peaceful tranquility) on beautiful Kaua'i.

In February, many sleeper sofa cushions were replaced, improving the overall comfort of the living room sofas. Additionally, moisture-compromised exterior stairs, landings and rails were replaced at buildings 6, 16 and 18. Lastly, much of the resort's exterior walkway lighting was replaced with brighter, cleaner, whiter-colored lighting, greatly improving evening visibility for those walking through these areas.

As the spring season begins, this year's highly anticipated refurbishment of the IOA units draws closer. Now slated to begin construction in August, the refurbishment focuses on updates to the kitchens and bathrooms of all IOA units, utilizing the Association's Repair & Replacement Reserve Fund. Highlights of this year's IOA refurbishment include the replacement of master bathroom Jacuzzi tubs with walk-in showers, the replacement of bathroom and kitchen countertops with quartz, the replacement of kitchen, dining and bathroom flooring and much more!

Lastly, the Monday evening potluck dinners and Tuesday evening socials, complemented by Hawaiian entertainment and Mai Tais, continue to be very popular and well-attended, as do the culturally-themed activities of ti leaf lei making, coconut basket weaving and hula dancing. During your next visit to Bali Hai Villas, please be sure to check the Clubhouse display board to review current activities schedules and a complete listing of all resort happenings!

# OHANA SPOTLIGHT: RODNEY BAPTISTA, HOUSEKEEPING MANAGER

#### Tell us a bit about yourself, where you come from and what brought you to Kaua'i.

I was born and raised in Honokaa on the Big Island of Hawai'i and lived there all my life. My wife Denise and I own a home there and raised our son, Adam, who is now 25. I have worked in Hospitality for over 30 years in various positions from front of house to back of house. I have held various management positions over the past 23 years including Hotel Manager, Hotel Assistant Manager and Assistant Executive Housekeeping Manager.

My wife and I have visited Kaua'i a few times over the years and have always loved it. When the opportunity presented itself to join the team at Bali Hai Villas, I simply could not refuse nor did I hesitate to accept the position as Housekeeping Manager and relocate to the Garden Island.

#### What do you find most challenging?

Being in the Hospitality industry for many years, I have experienced so many different aspects of the business. For me, the most challenging aspect about moving to Kaua'i has not been adjusting to the work environment, but rather finding affordable and suitable housing. My wife and I were fortunate to find housing on the east side of the island.

## What is the most exciting part of your day?

After departing my former employer of 19 years, learning new things every day has been very rewarding and exciting. I have joined a fantastic team and look forward to developing new methods to improve the operation.

## How do you keep a healthy work life balance?

I always make it a point to spend as much time with my family even if it's over the phone with a few phone calls a day. We love to spend our time hiking and being outdoors.

# Kaua'i Shelter Dogs on Field Trips



If you are a dog lover visiting Kaua'i, this might be the best thing you do during your entire vacation. The Kaua'i Humane Society has a program called Shelter Dogs on Field Trips, through which visitors to Kaua'i can "check out" a dog for a day. After coming to the shelter to pick up your buddy for the day, you can take them hiking or to the beach. Some hikes you might want to take with your furry friend include Maha`ulepu Beach in Poipu, Kalapaki Beach in Lihue, Sleeping Giant in Wailua, Moalepe Trail in Wailua, Wailua Arboretum in Wailua and Koke`e State Park/Waimea Canyon. Most beaches allow dogs unless they are countymaintained beaches or parks. Kapa`a Beach Path is the only exception.

The Kaua'i Humane Society provides this program because it helps the dogs get their much-needed socialization and also helps visitors get their "dog fix." While there is absolutely no pressure to adopt, many visitors fall in love with their dogs and end up bringing them home. This also helps the Kaua'i Humane Society get more dogs adopted. Everyone wins!

What better way to experience the Hawaiian Islands than to give back while you are here? For more information and all of the guidelines, visit the Kaua'i Humane Society website at <a href="http://kauaihumane.org/volunteer/shelter-dogs-on-field-trips/">http://kauaihumane.org/volunteer/shelter-dogs-on-field-trips/</a>.

Carol Warner, our PAHIO at Bali Hai Villas Interval Owners Association Board Vice President, always volunteers her time while on island with the Kaua'i Humane Society by either taking a dog on a field trip, walking pups at their facility or assisting with different events. During their last event, hosted last October, Carol showcased a dog that was able to get adopted by a family on the mainland.



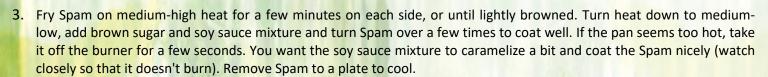
# Spam Musubi

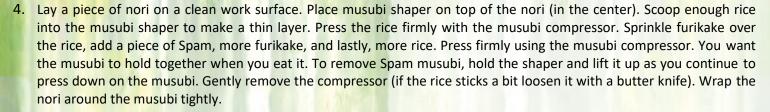
#### **INGREDIENTS**

- 2 cups short grain white rice, cooked according to package directions
- 1 can original or 25% less sodium Spam
- 2 tablespoons brown sugar
- 2 tablespoons soy sauce
- 4 pieces sushi nori, cut in half lengthwise to make 8 pieces
- furikake

#### INSTRUCTIONS

- 1. Slice Spam into 8 equal sized pieces (slice across the longest portion of Spam)
- 2. Mix together brown sugar and soy sauce, set aside.





Serve right away or wrap and pack for a mid-morning or afternoon snack.





# 1st Quarter 2019 Bali Hai Villas Interval Owners Association Newsletter Page



Aloha Fellow Owners!

The big project for our association in 2019 is the refurbishment of the interior of our 129 IOA units. This refurbishment project will primarily focus on updating the kitchens and bathrooms. As part of this project, the Jacuzzi tubs in the Master Bathroom will be replaced with a walk-in, tile surround shower with sitting bench and the Kitchen and Bathroom countertops will be upgraded to a stone surface.

We have defined the scope of work, selected the design finishes, completed the bidding process, and are in the process of finalizing the cost estimates and selecting our construction partner.

While we were intending for construction to begin in June, we have had to adjust our schedule slightly. As a result, construction will begin in August and will be completed before the end of the year. Additional details will be shared in upcoming newsletters and we look forward to sharing pictures of the updated unit in our Q3 Newsletter!

In May, it will be time again for the Annual Meeting of the Membership of the PAHIO at Bali Hai Villas Interval Owners Association. The Annual Meeting is a meeting of the Owners which takes place at the BHV Owners' Lounge on Thursday, May 23<sup>rd</sup> at 8 am HST.

As part of the meeting, the annual election takes place, where two Directors will be selected to each serve a three year term. By now you should have received official notice of the meeting along with a Proxy Form and information about the four candidates who are looking to represent your interests. Please review the information provided and submit your Proxy to cast your vote. The Proxy can be confusing; if you have questions, please contact Joanna at the resort, as she is happy to guide you through the process. Her contact information was provided with the Annual Meeting Notice.

For those Owners planning a trip to Bali Hai Villas in late-May, I hope you will consider joining us in person for the Annual Meeting. At this meeting, we will share updates on your home resort including the state of finances and ongoing improvements. The Annual Meeting is also your opportunity to ask questions of your Board Directors and the BHV Management Team about how the property is being managed.

Additionally, the Association of Apartment Owners of Bali Hai Villas (AOAO) will be hosting an Owners Social on Thursday afternoon following the AOAO Annual Meeting which begins at 4pm HST on May 23<sup>rd</sup>. Board Directors from all three associations on property will be in attendance. This will be a great opportunity to socialize with other Owners, enjoy some drinks and pupus, and speak with your Board Directors and the BHV Management Team.

Attending the Annual Meeting in person is not easy since almost all of us owners are an ocean away. For those who will not be visiting Kaua'i at the end of May, you can still participate by submitting your Proxy Form to ensure you are represented at the meeting. It really is important to return your Proxy as our Bylaws require representation by 15% of the Owners (in person or by Proxy) to conduct the meeting. Voting your unit's interests through your Proxy allows you the ability to ensure we can conduct our Annual Meeting and, more importantly, help select the Owners who will best represent your interests over the next three years.

If you have questions, comments, concerns, or any topics you are interested in hearing more about, please let us know. We would love to hear from you!

Feel free to contact your Board of Directors or your General Manager should you have any questions, comments or concerns.

Bali Hai Villas "Creating Life Long Memories with Aloha"